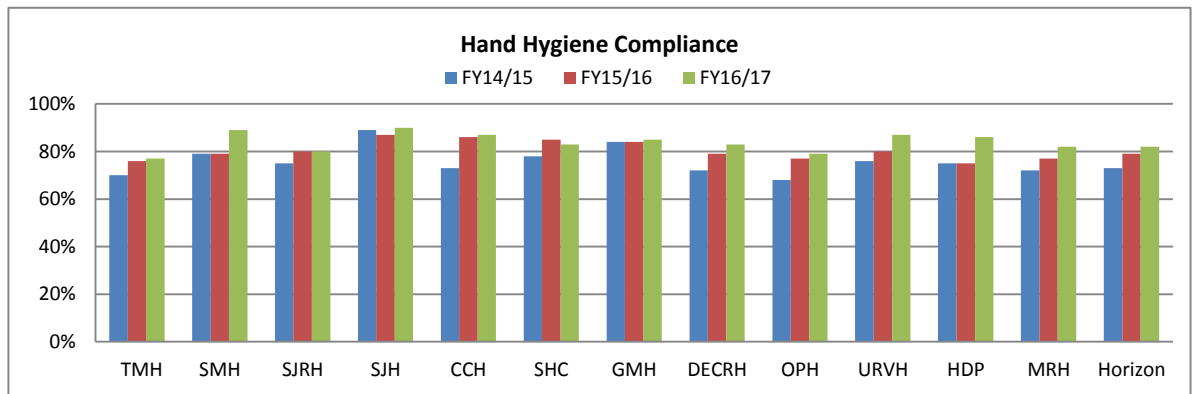


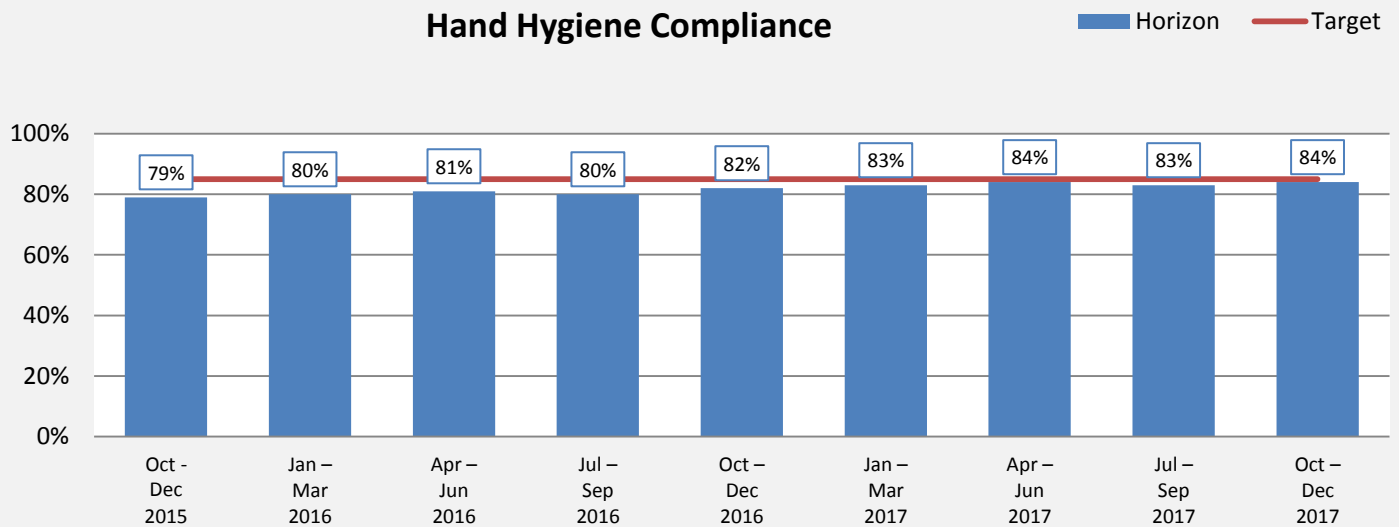
Hand hygiene is the easiest and most effective way of preventing the spread of infections and illness. There are two effective cleaning methods to perform hand hygiene. Cleaning your hands with an alcohol-based hand rinse, or washing your hands with soap and water. Although our hands may look clean, they can carry many germs that are invisible to the naked eye. By failing to clean our hands we can unknowingly spread bacteria and viruses to others and throughout the environment. Cleaning your hands frequently will help keep you healthy and will help prevent the spread of infections to others.

Definition: The percentage of times staff followed the Hand Hygiene protocol when observed.

2017/18 Target: 85%



Hand Hygiene Compliance



Analysis: The hand hygiene compliance has been trending up over the last 3 years. All but four facilities in Horizon are at or above the target of 85% in FY 2017/18 Q3. The improvements in hand hygiene compliance have been positively influenced by the signage on each patient care unit posting monthly results. This transparency is felt to have enhanced staff and physician vigilance and compliance. The audit function is an opportunity to promote the importance of hand hygiene practices by providing real-time teaching moments and on-going encouragement.

Infection Prevention and Control (IP&C) continues to engage Stakeholders in areas where hand hygiene compliance is not meeting benchmark. Meetings are held to identify ways to improve compliance in these departments.