**All users of f5 Connect*e* Web Portal:**

Please follow below instructions for best experience:

1. Ensure that Internet Explorer is set as your default browser (see below for instructions)
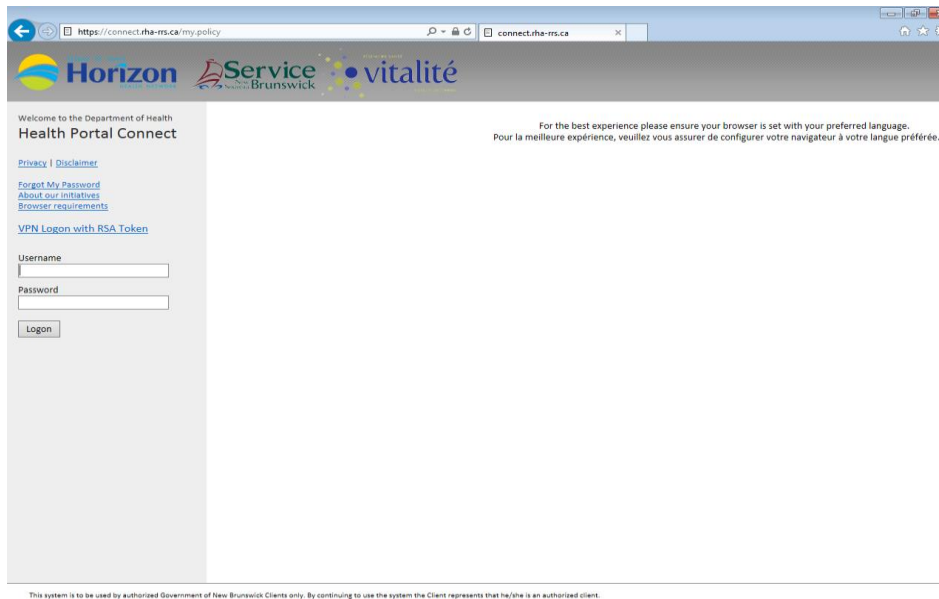2. Manually enter the trusted site:

    Open Internet Explorer, select the **Tools** button ⚙ and then choose **Internet options, Security**, **Trusted Sites, Sites** -> https://connect.rha-rrs.ca (add if not present)
3. Certain applications require one time installation of add-ons. When encountered, please allow any prompts to run/install. Note: Admin rights may be required to install

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How to make Internet Explorer your default browser:

1. Open Internet Explorer, select the **Tools** button ⚙ and then choose **Internet options**.
2. Select the **Programs** tab, and then choose **Make default**.
3. Select **OK**, and then close Internet Explorer.

- *The use of Firefox as an Internet browser is a viable alternative should you has any issues with Internet Explorer.*